Health Care Provider Bulletin

LifeLabs Service Updates 10/11/2026

Temporary Delay in Select Test Results

Dear Healthcare Provider,

LifeLabs would like to inform you of a temporary delay in receiving test results for select laboratory tests due to an unexpected instrumentation issue, which has now been resolved.

Our teams are processing the backlog as quickly as possible, and we expect to be fully caught up within two to three weeks.

Please see the list of affected analytes below.

Adrenocorticotropic Hormone (ACTH)	Alpha Fetoprotein (AFP)	Cancer Antigen 125	Anti-Mullerian Hormone (AMH)
Anti-Cyclic Citrullinated Peptide (ACCP)	Anti-Thyroglobulin	Anti-Thyroid Peroxidase	Anti-HCV
Connecting Peptide (C-peptide)	Carcinoembryonic Antigen (CEA)	Carbohydrate Antigen 19-9	Folate
Dehydroepiandrosterone Sulfate (DHEA-S)	Cancer Antigen 15-3	Human Growth Hormone	Insulin
Parathyroid Hormone	Sex Hormone Binding Globulin	Testosterone	Thyroglobulin II
Bioavailable Testosterone	Free Testosterone		

We apologize for any inconvenience this may cause and appreciate your patience and understanding.

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If you have any questions, please contact the LifeLabs Customer Care Centre at 1-877-849-3637.

Sincerely,

LifeLabs

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