



Health Care Provider Bulletin

LifeLabs Service Updates: 10/29/2026

Temporary Pause of Urine Oxalate Testing

Dear Health Care Provider,

Currently there is a global reagent shortage for 24-hour urine oxalate testing due to vendor supply constraints. As a result, LifeLabs will pause testing starting October 30, 2026.

During the pause, patients with other tests in addition to urine oxalate may complete those collections. Patients will be provided with a copy of their original requisition (with completed tests blacked out) and asked to return for urine oxalate testing when available.

Patients that need to return completed 24-hour urine collections in containers provided before the pause in testing may return their sample to any LifeLabs' Patient Service Centre at any time.

Our team is actively working with vendors to address this shortage. There is no present estimate for a return-to-testing date. Once we have a return-to-testing date, we will advise.

Urine oxalate test is indicated for risk stratification for kidney stone formation, to monitor therapy for kidney stones, and to diagnose primary or secondary hyperoxaluria. For the purposes of kidney stone risk stratification and monitoring therapy for kidney stones, LifeLabs continues to offer urine tests such as calcium, uric acid, citrate, pH, sodium, potassium, and magnesium.

If you have any questions, please contact LifeLabs Customer Care Center at 1-877-849-3637.

Sincerely,

LifeLabs