

Health Care Provider Bulletin

LifeLabs Service Updates 29/MAY/2026

Dear Healthcare Providers,

Effective June 1, 2026, soap towelettes will no longer be used or distributed for cleaning prior to midstream urine collections submitted for urine culture and will no longer be available for ordering.

This change is being implemented as part of best practice standardization efforts. Collection instructions have been updated accordingly, and client order forms will be updated to reflect this change.

We appreciate your understanding and continued partnership. If you have any questions, please contact LifeLabs Customer Care Center 1-877-849-3637.

Sincerely,

Romina Reyes *MSc MD FRCPC*
Medical Director
Medical Microbiologist