

# Health Care Provider Bulletin

LifeLabs Service Updates 29/01/2026

## CHANGES TO *H. PYLORI* UREA BREATH TESTING

Dear Health Care Providers,

LifeLabs is experiencing a shortage of *H. pylori* breath kits due to vendor supply issues. As a result, we will be temporarily unable to offer breath test collection kits for testing.

To ensure continued access to testing during this shortage, LifeLabs continues to offer *H. pylori* stool antigen test as an alternative option. The stool antigen test is clinically equivalent to the breath test, with both tests able to detect active infection and confirm eradication of infection after treatment. The stool test allows patients to collect the sample at home and drop it off at any Lifelabs PSC. A new requisition is not required.

Please take note of the test comparison below:

Test	Price	Turnaround Time	Patient Instructions
H. pylori Breath	\$125.00	7 Days	Fast for at least 4h prior Smoke-free for at least 4h prior No liquids 1h prior Appointment recommended
H. pylori antigen Stool	\$125.00	8 Days	Fasting is not required Appointment is not required

We do not know how long this temporary pause will be in place; an update will be provided when an estimated timeline can be established. Patients can also contact us directly to check if breath kits are available again at 1-877-849-3637.

We regret the inconvenience and thank you for your understanding. We remain committed to being a trusted partner in your patients' healthcare journeys. For any questions, please contact the LifeLabs Customer Care Center 1-877-849-3637.