Testing solutions for immigration clinics



LifeLabs is Canada's choice for clinics that offer immigration medical exams.

LifeLabs has been dedicated to making a difference in patient care for over 55 years. We help healthcare providers diagnose, treat, monitor, and prevent disease through costeffective laboratory and genetic testing services.

Benefits of Choosing LifeLabs

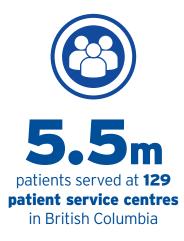
- ✓ Save My Spot[™] app allows patients to check in online to wait their turn in a convenient spot
- Dedicated courier network with full intransport tracking for clinics that collect their own samples
- ✓ 382 LifeLabs Patient Service Centres in both rural and urban areas (ON, BC, SK)
- ✓ **Supporting patients** with special needs

- ✓ **Flexible** payment options
- Average patient wait time of less than 40 minutes for non-appointments
- ✓ **LaunchPad** provides access to patient results
- $\sqrt{24/7}$ call centre and medical support staff
- Booking appointments online in Chinese,
 French and Punjabi



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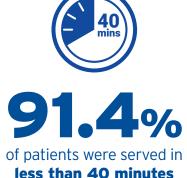
We Focus on Supporting Patients







tests **performed in labs** located across the province



Our Services Cover

- \checkmark Short and long-term visitation
- ✓ Refugees
- ✓ Migrant workers
- ✓ International students
- √ Visitors
- Landed immigrants waiting for IFH (Interim Federal Health) coverage



Test Offerings

TEST

Creatinine Serum

Urinalysis - Macroscopic & Microscopic

HIV 1&2

Hepatitis C

Hepatitis B Surface Antigen

Hepatitis B Surface Antibody

Hepatitis B Core Antibody

Hematology Panel / CBC

Rapid Plasma Reagin / Syphilis

Immigration AFB

QuantiFERON-TB Gold Plus



For more information, please contact our **Customer Care Centre at 1-800-431-7206**

Partnering for Healthcare Excellence

HEALTHCARE PROVIDERS

LifeLabs understands how to deliver quality care in a complex environment and continually adapts to meet the needs of the healthcare providers in the jurisdictions it serves.

Laboratories operate



Critical results notifications

7 days a week



Medical support



24/7 call centre support & guidance



Antibiotic prescription support



Test requests online using eOrder

LIFELABS | TESTING SOLUTIONS FOR IMMIGRATION CLINICS

PATIENTS AND FAMILIES

Patient-centred service means ensuring patients receive the best care in exactly the way they need it. We offer **flexible service delivery** to meet the needs of multiple patient profiles, such as **customized protocols** for patients with autism so that it is easier for them to access our services.

We provide **genetic testing** at our Canadian lab to support the patient's healthcare decisions. We are introducing technology to make access to **results easier and faster** (within 48 hours) for better patient care. We strive for the best possible patient experience in all that we do.



Quality systems ensure patient safety



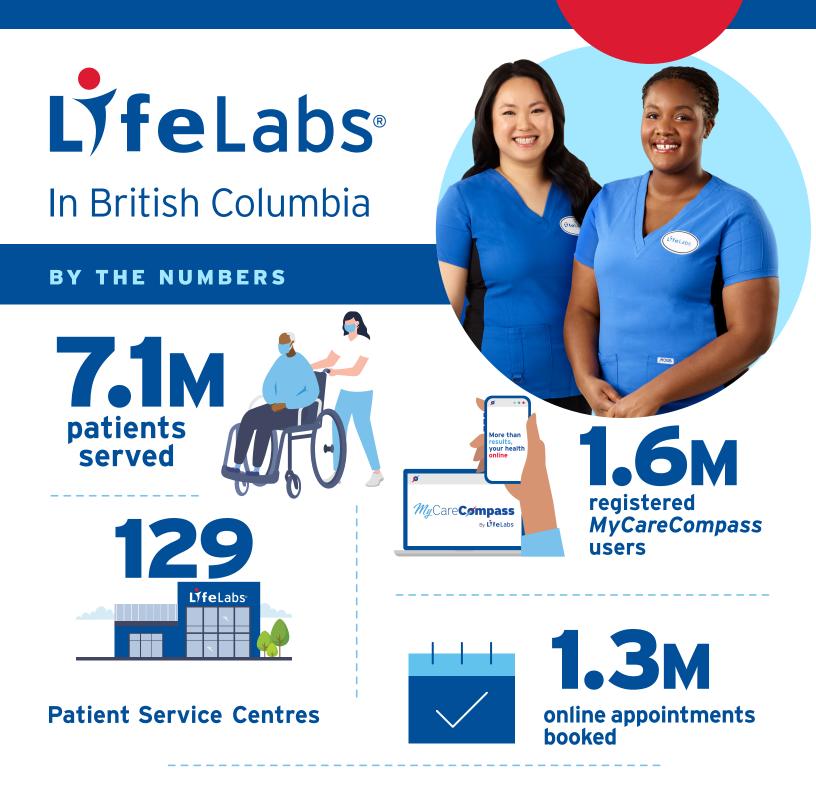
Customized services for special needs



Convenient online access



Online booking appointments available in Chinese, French, and Punjabi



Click to find a location near you









