

Your health and safety is our top priority

As an essential service with over 50 years of experience in keeping you safe, we are proud to do our part in the fight against COVID-19.

To protect the health of our employees and customers, we've developed a COVID-19 Safety Plan including:



Screening all customers: All customers are screened for COVID-19 risk factors upon greeting with our staff. This helps us to identify people that might be at risk for infection and allows us to respond and implement necessary precautions.



Mandatory COVID-19 Vaccine Policy: LifeLabs has implemented a Mandatory COVID-19 Vaccine Policy for all employees, contractors, students and volunteers.



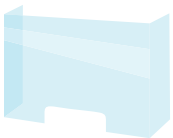
Customer masking requirements: Face masks remain mandatory in all of our healthcare setting locations. Please notify our staff if you are unable to wear a mask so that we can appropriately accommodate your service.



Supporting vulnerable populations and the immunocompromised: We are taking several proactive actions to ensure customer safety and well-being by isolating these customers and expediting service.



Using virtual appointment booking tools: If you're visiting any of our locations, we strongly encourage you to use our Appointment Booking or virtual check-in app – Save My Spot – so that you can limit your time at our locations.



Plexiglass barriers at reception: We have installed plexiglass barriers at the reception desks to protect our employees and customers during face to face interactions.



Employees are wearing personal protection equipment: Our employees will continue to wear masks when serving customers, and will wear additional personal protective equipment such as eye protection, gloves and isolation gowns as risks present.



Hand hygiene is important: We are asking all patients to sanitize their hands upon arriving to prevent the transmission of COVID-19 by contact. Our employees also change their gloves and sanitize their hands for every customer and when they change activities.



Following enhanced cleaning and decontamination measures: All of our collection sites have implemented enhanced decontamination practices, including regular cleaning of high touch surfaces, and decontaminating of shared equipment and spaces after each patient. As a part of routine operations, all LifeLabs employees are trained in infection control and containment.



Supporting virtual consultations from health care providers: Many health care providers are offering virtual consultations through video and phone. As a trusted health care partner, LifeLabs offers a variety of solutions that support required medical testing stemming from virtual consultations.



Promoting the safety precautions recommended by the Public Health Agency of Canada



Wash your hands



Avoid touching your face



Stay home when you are sick

More information is available at www.lifelabs.com/covid19