



Accessibility Policy

We respect the dignity, diversity and independence of all members of our communities and work to remove barriers to accommodate and support accessibility needs at all LifeLabs facilities.

Our Accessibility Commitments

We care about delivering the best possible experience to our patients and employees. We will ensure that our facilities and services are accessible to all our customers and employees.

We will maintain customer service policies and processes that respect and promote the dignity and independence of all customers.

We will communicate with customers and employees with varying abilities in ways that best meet their needs.

We will work to integrate accessibility and inclusivity into the LifeLabs experience. We will promote diversity and inclusion among our employees and to support a work environment where all individuals, including those with varying abilities, are treated with dignity and respect.

We will provide the same access and services to the public, our patients, and our employees and will provide accommodations when needed.

Accessibility for everyone

A blue ink signature of Charles Brown, consisting of a stylized 'C' and 'B' followed by a horizontal line.

Charles Brown

President and CEO

ACCESSIBILITY POLICY

Controlled Copy

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