

A MESSAGE FROM OUR DIRECTOR

LifeLabs exemplifies a commitment to sustainability that goes beyond mere words. With a foundation built on core values of caring, teamwork, customer-centred, and agility, our organization is not just doing what's right for its employees, our environment and communities, but is also at the forefront of technological advancements that have a significant and enduring impact on patient lives, and the overall healthcare systems.

Sustainability is a journey, and with a solid program in place, the foundation for setting achievable goals and objectives is well-established. This proactive approach not only provides a head start but also ensures that future targets are grounded in reality and informed by the knowledge gained along the way. It's a smart strategy for making a positive impact on the planet and society.

We care about the environment and our teams are relentlessly pursuing opportunities to reduce our environmental footprint and build a sustainable business that will benefit patients and our communities using a strategic approach that aligns environmental stewardship with business goals. LifeLabs' commitment to sustainability is evident in the implementation of the Reduce, Reuse, Recycle Procedure, enhancing accountability and guiding employees towards eco-friendly practices. The expansion of environmental tracking to a national scale marks a significant step in understanding and managing the company's ecological impact. By monitoring key metrics such as fuel, energy, and water usage across over 420 locations, LifeLabs not only advances its performance but also sets a benchmark for environmental responsibility. The continuous recognition by Practice Greenhealth underscores the company's dedication to pioneering sustainable initiatives within the industry.

We care about our communities and we demonstrate a strong commitment to community support and inclusivity. With significant donations to charities and a focus on local Canadian suppliers, we emphasize the importance of contributing to the economic and social fabric of Canada. Our dedication to creating accessible healthcare environments, such as the specialized collection centre in Richmond BC for individuals with autism spectrum disorder, along with many other patient service centres achieving Accessibility Certification by the Rick Hansen Foundation, showcases our pledge to serve and respect all individuals, ensuring dignity and independence in healthcare services.

We care about our employees and believe that all workplace incidents that could impact their health are preventable. By ensuring that every employee is represented by a dedicated Joint Health and Safety Committee or Health and Safety Rep, we foster a culture of safety and prevention. This proactive approach is further reinforced by a robust system of regular audits and performance reporting, highlighting our dedication to continuous improvement.

In the coming years, we are committed to building on our successes and pursuing new and innovative opportunities to reduce our organization's environmental footprint, along with improving the communities where we live and work, to manage our business with purpose and integrity. We are dedicated to making strides in diversity, inclusivity, sustainable procurement, and improving on our already robust Health and Safety culture. By integrating these values into every decision, we are setting a standard for continual improvement that will benefit both the organization and the wider community.

Elyse Dumanski

Director, Environment Health Safety and Sustainability

